

# Sigiriya Restaurants Ltd Websites Privacy and Cookie Notice

This privacy policy has been compiled to better serve those who are concerned with how their Personally Identifiable Information is being used online. PII is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy notice carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

## **What personal information do we collect from the people that visit our websites?**

When registering on our site, as appropriate, you may be asked to enter your name, email address, phone number or other details to help you with your experience.

## **When do we collect information?**

We collect information from you when you or enter information on our site.

## **How do we use your information?**

We may use the information we collect from you when you contact us through the website in the following ways:

- To personalise your experience and to allow us to deliver the type of content in which you are most interested.
- To improve our website to better serve you.
- To allow us to contact you at your request.
- To allow us to better service you in responding to your customer service requests.

## **How do we protect your information?**

Your personal information is contained behind secured networks and is only accessible by a limited number of people who have special access rights to such systems and are required to keep the information confidential. In addition, all sensitive information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user submits their information to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

We use regular Malware Scanning.

## **Cookie Policy**

### **Do we use 'cookies'?**

Like most websites, our website uses cookies.

Cookies are small text files stored on your computer by your browser. They're used for many things, such as remembering whether you've visited the site before, so that you remain logged in, or to help us work out how many new website visitors we get each month. They contain information about the use of your computer but don't include personal information about you (they don't store your name, for instance).

This policy explains how cookies are used on Sigiriya Restaurants Ltd websites in general.

### **About this Cookie policy**

This Cookie Policy applies to all our websites and our mobile applications ("the Website").

In this Cookie Policy, when we refer to any of our Websites, we mean any website or mobile application operated by or on behalf of Sigiriya Restaurants Ltd, or its subsidiaries, regardless of how you access the network. This Cookie Policy forms part of and is incorporated into our Website Terms and Conditions.

By accessing the Website, you agree that this Cookie Policy will apply whenever you access the Website on any device.

Any changes to this policy will be posted here. We reserve the right to vary this Cookie Policy from time to time and such changes shall become effective as soon as they are posted. Your continued use of the Website constitutes your agreement to all such changes.

## Our use of cookies

We may collect information automatically when you visit the Website, using cookies.

The cookies allow us to identify your computer and find out details about your last visit.

You can choose, below, not to allow cookies. If you do, we can't guarantee that your experience with the Website will be as good as if you do allow cookies.

The information collected by cookies does not personally identify you; it includes general information about your computer settings, your connection to the Internet e.g. operating system and platform, IP address, your browsing patterns and timings of browsing on the Website and your location.

Most internet browsers accept cookies automatically, but you can change the settings of your browser to erase cookies or prevent automatic acceptance if you prefer.

These links explain how you can control cookies via your browser – remember that if you turn off cookies in your browser then these settings apply to all websites not just this one:

- Internet Explorer: <http://support.microsoft.com/kb/278835> (this page links to further information for different versions of IE – the mobile version is at <http://www.microsoft.com/windowsphone/en-us/howto/wp7/web/changing-privacy-and-other-browser-settings.aspx>).
- Chrome: <http://support.google.com/chrome/bin/answer.py?hl=en-GB&answer=95647>
- Safari: <http://docs.info.apple.com/article.html?path=Safari/5.0/en/9277.html> (or <http://support.apple.com/kb/HT1677> for mobile versions)
- Firefox: <http://support.mozilla.org/en-US/kb/Enabling%20and%20disabling%20cookies>

- Blackberries: [http://docs.blackberry.com/en/smartphone\\_users/deliverables/32004/Turn\\_off\\_cookies\\_in\\_the\\_browser\\_60\\_1072866\\_11.jsp](http://docs.blackberry.com/en/smartphone_users/deliverables/32004/Turn_off_cookies_in_the_browser_60_1072866_11.jsp)
- Android: <http://support.google.com/mobile/bin/answer.py?hl=en&answer=169022>
- Opera: <http://www.opera.com/browser/tutorials/security/privacy/>

# Types of cookie that may be used during your visit to the Website:

The following types of cookie are used on this site. We don't list every single cookie used by name – but for each type of cookie we tell you how you can control its use.

## 1. Personalisation cookies

These cookies are used to recognise repeat visitors to the Website and in conjunction with other information we hold to attempt to record specific browsing information (that is, about the way you arrive at the Website, pages you view, options you select, information you enter and the path you take through the Website). These are used to recommend content we think you'll be interested in based on what you've looked at before.

## 2. Analytics cookies

These monitor how visitors move around the Website and how they reached it. This is used so that we can see total (not individual) figures on which types of content users enjoy most, for instance.

You can opt out of these if you want:

Google: <https://tools.google.com/dlpage/gaoptout>

## 3. Third-party service cookies

Social sharing, video and other services we offer are run by other companies. These companies may drop cookies on your computer when you use them on our site or if you are already logged in to them.

Here is a list of places where you can find out more about specific services that we may use and their use of cookies:

- Facebook's data use policy: <http://www.facebook.com/about/privacy/your-info-on-other>
- Twitter's privacy policy: <https://twitter.com/privacy>
- YouTube video player cookie policy: <http://www.google.com/intl/en/policies/privacy/faq/#toc-cookies> (Google's standard terms).

## **4. Site management cookies**

These are used to maintain your identity or session on the Website. For instance, where our websites run on more than one server, we use a cookie to ensure that you are sent information by one specific server (otherwise you may log in or out unexpectedly).

These cookies cannot be turned off individually, but you could change your browser setting to refuse all cookies (see above) if you do not wish to accept them.

## **Does our site allow third-party behavioural tracking?**

It's also important to note that we do not allow third-party behavioural tracking.

## **Fair Information Practices**

The Fair Information Practices Principles form the backbone of privacy law and the concepts they include have played a significant role in the development of data protection laws around the globe. Understanding the Fair Information Practice Principles and how they should be implemented is critical to comply with the various privacy laws that protect personal information.

## **In order to align with Fair Information Practices, we will take the following responsive action, should a data breach occur:**

We will notify you via email within 7 business days.

## **Third-party disclosure**

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information.

## **Third-party links**

We do not include or offer third-party products or services on our website.

## **CAN SPAM Act**

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations.

### **We collect your email address in order to:**

In accordance with CANSPAM, we agree to the following:

- Not to use false or misleading subjects or email addresses.
- Identify the message as an advertisement in some reasonable way.
- Include the physical address of our business or site headquarters.
- Monitor third-party email marketing services for compliance, if one is used.
- Honour opt-out/unsubscribe requests quickly.
- Allow users to unsubscribe by using the link at the bottom of each email.

### **If at any time you would like to unsubscribe from receiving future emails, you can email us at**

[hello@sigiriya.co.uk](mailto:hello@sigiriya.co.uk) and we will promptly remove you from ALL correspondence.

## **Contacting Us**

If there are any questions regarding this privacy policy, you may contact us using the information below.

**Sigiriya Restaurant**  
**173 Ashley Road**  
**Hale**  
**WA15 9SD**

**hello@sigiriya.co.uk**  
**0161 941 3025**